



## **SERVICE BEYOND THE CALL OF DUTY**

Quick thinking, teamwork and going the extra mile by a group of employees from Tanah Merah Ferry Terminal (TMFT) helped save the day for Mr Hans P Keller.

Mr Keller left his wallet containing a Qantas air ticket (departure 7.45 pm), AUS\$900, US\$64, HK\$654, NT\$500, five VISA cards and a pen at the money changer's unit at TMFT on 7 April 2004. A staff surrendered the wallet to the TMFT Info Counter.

Quick thinking and some detective work by a team comprising Y K Lim, George Koh and A T Eng tracked the owner to Changi Airport Terminal 1. With the assistance of Joyce from the Civil Aviation Authority of Singapore (CAAS), an appointment was made for a short meeting at T1. A speedy four-Kilometre ride by Lim on his motorcycle ensured that wallet and its contents were returned intact to Mr Keller, and he managed successfully to catch his flight home on time. Mr Keller's offer of a cash reward was politely declined, as it was all in the line of duty. He called a few days later from Australia to convey his thanks and appreciation to the TMFT staff and the money changer.

Well done - Lim, Eng and George and the rest of the TMFT team!