



Announcement of Sea Passengers Terminal Operating System (SPOS) Implementation

On 1 Dec 06, Singapore Cruise Centre introduced the Sea Passenger Terminal Operating System (SPOS) which uses Radio Frequency Identification (RFID) Boarding Cards, replacing the traditional paper boarding passes. The new system is aimed at enhancing security and accountability of passengers and also replaces the old Departure Control System (DCS). While SPOS is an entirely new system and concept, changes to the departure process are minimal.

For the convenience of passengers, the new departure processes are explained below:

1. Passengers are advised to arrive at the ferry operators' check-in counters at least 1 hour before ferry scheduled departure time to collect the RFID Boarding Card. The cut-off time for ferry operators to issue the RFID Boarding Card is 30 minutes before scheduled departure time.
2. Passengers who need to check-in their baggage must use their RFID Boarding Card at least 25 minutes before the scheduled departure time. For safety reasons, passengers are restricted to a hand-carry baggage weight allowance not exceeding 10kg. The maximum allowance for check-in is 40 kg **per passenger** (each baggage shall not be heavier than 30 kg) of which the first 20kg is free and after which is chargeable at \$0.50 per kg.
3. Entry into the Departure Hall is controlled by MRT type of turnstiles located just before the Pre-Immigration Gate. Passengers simply need to tap their RFID Boarding Card on the turnstiles reader to open the gate. The Pre-Immigration Gate closes 15 minutes before the scheduled departure time. Passengers are advised to enter early especially during peak periods* when large crowds are expected. They are allowed to enter the departure hall 90 minutes before the scheduled departure time.
4. Announcements will be made in the Departure Hall to inform passengers when the ferry is ready for boarding. They are required to repeat the process of tapping their RFID Boarding Card to open the boarding gate.
5. There is also a RFID Boarding Card reader installed at the pontoon to ensure that passenger board the correct ferry. Passengers are required to tap the RFID Boarding Card on the pontoon reader and surrender the Card to the ferry crew before boarding.
6. Those who misplace or are unable to produce their RFID Boarding Card at any of "Gates" will not be allowed to board the ferry. Replacement of the RFID Boarding Card is required and is chargeable to the passenger at the rate stipulated by the respective ferry operators.

Implementation of SPOS at HarbourFront Passenger Terminal (HFPT) is scheduled on 9 Jan 07.

There is no change to the cut-off times for HFPT. They are :

- A) Issue of Boarding pass at Ferry Operator's counter - 25 mins before ferry scheduled departure time
- B) Baggage check in - at least 20 mins before ferry scheduled departure time
- C) Closure of Pre-Immigration Gate - 10 mins before the ferry scheduled departure time

*Peak periods - Weekdays (0715 hrs to 0900 hrs)
- Weekends (0715 hrs to 1100 hrs)

	Cut-Off Timing	
	HFPT	TMFT
Passenger Check-In	25 mins before scheduled departure time	30 mins before scheduled departure time
Pre-Immigration Gate Closed	10 mins before scheduled departure time	15 mins before scheduled departure time
Baggage Check-In	20 mins before scheduled departure time	25 mins before scheduled departure time